



Clever Care Compliance Education Blast If You See Something, Say Something

As a contracted and appointed Agent of Clever Care you have been trained that fraud, waste, and abuse is prohibited by CMS. We encourage you to report any suspected fraud, waste and abuse to Clever Care, or report it directly to CMS or the Office of Inspector General. You also have the option to file a whistleblower complaint with the government. Did you know that under the Federal False Claims Act, those who report fraud to the federal government (whistleblowers) can obtain a reward of between 15 and 25 percent of what the government collects based on your report of Medicare fraud?

While in the field be on the lookout for the following:

- Providers who charge more for their services than they should.
- Health plans that misrepresent how plan benefits work.
- Providers and health plans that provide incentives to induce potential members to join their plan.

Beware of participating in any of these schemes either directly or indirectly as it could lead to termination of your CA Insurance License, cancellation of your CCHP contract, or if found serious enough financial penalties or jail time.

If you think you have information you can use confidential and anonymous reporting channels to file a report.

Clever Care Reporting Channels:

Clever Care Compliance hotline at 1(833)217-8644.

Clever Care Fraud Hotline at 1(833)217-8645.

Medicare Reporting Channels:

1-800-MEDICARE (1-800-633-4227)

The Investigations Medicare Drug Integrity Contractor (I-MEDIC) at 1-877-7SAFERX (1-877-772-3379), or by US mail:

Qlarant
28464 Marlboro Avenue
Easton, MD 21601
Attn: I-MEDIC