



2025 Summary of Benefits

Clever Care Total+ (HMO C-SNP)

A Medicare Advantage and Prescription Drug Plan

Serving California

Los Angeles, Orange, San Bernardino, Riverside, and San Diego counties

Plan Year: January 1, 2025 – December 31, 2025

TOTAL+

The benefit information provided is a summary of medical and prescription drug costs. A complete list of the services, limitations, and exclusions is found in the Evidence of Coverage (EOC) at clevercarehealthplan.com/eoc.

To join this Clever Care HMO plan, you must be:

1. entitled to Medicare Part A
2. enrolled in Medicare Part B
3. diagnosed with a qualifying chronic cardiovascular disorder or diabetes¹
4. and live in a county of our service area:
 - Los Angeles
 - Orange
 - San Bernardino
 - Riverside
 - San Diego



Find network doctors, specialists, hospitals, and pharmacies. If you go to an out-of-network provider you will be responsible for the full cost of services.

clevercarehealthplan.com/provider



Look up medications on the Formulary (list of drugs).

clevercarehealthplan.com/formulary



If you need help understanding this information, call us at **1-833-388-8168 (TTY:711)** 8 a.m. to 8 p.m., seven days a week from October 1 through March 31 and 8 a.m. to 8 p.m., weekdays from April 1 through September 30. Or send an email to sales@clevercarehealthplan.com.


If you want to know more about the coverage and costs of Original Medicare, look in your current *Medicare & You* handbook. View it online at [medicare.gov](https://www.medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

¹This plan is a chronic condition special needs plan (C-SNP). Your ability to enroll will be based on verification they you have a qualifying condition. Not all members qualify. Some conditions are excluded (e.g., hypertension and pre-diabetes).






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A holistic plan for individuals diagnosed with a cardiovascular disorder or diabetes; includes prescription drug cost reduction for LIS beneficiaries.

You will see this  if reduced cost-sharing applies. If you are enrolled in the full Medi-Cal program, you pay nothing for medical services. If you have Medi-Cal and share of cost (SOC), the plan premium, deductible, and any cost-sharing will be paid in part by Medi-Cal or a third party. You must remain enrolled in Medi-Cal for reduced cost-sharing.

Premiums, Deductibles, and Limits





Costs	With Full Medi-Cal You Pay	Without Medi-Cal You Pay	Important to Know
Monthly Plan Premium (Part C & Part D)	\$0	\$18.40	 You must continue to pay your Medicare Part B premium.
Deductible	\$0	\$590	 This plan has deductibles for some hospital and medical services and Part D prescription drugs.
Maximum Out-of-Pocket Responsibility (excludes prescription drugs)	\$0 annually	\$9,350 annually	 This is the most you will pay annually for covered Medicare services.

Medical & Hospital Benefits

Benefits	With Full Medi-Cal You Pay	Without Medi-Cal You Pay	Important to Know
Inpatient Hospital Coverage*	\$0 copay per benefit period	The following Medicare defined amounts are for 2024 and may change for 2025. We will provide updated rates as soon as Medicare releases them. <ul style="list-style-type: none"> \$1,676 deductible per benefit period \$0 copay per day for days 1–60, per benefit period and days 91 and more \$419 copay per day for days 61–90, per benefit period 	
Outpatient Hospital Coverage* <ul style="list-style-type: none"> Outpatient hospitalization Observation services 	\$0 copay per stay \$0 copay for observation services	20% coinsurance per stay	

*Service requires a referral and/or prior authorization.




Benefits	With Full Medi-Cal You Pay	Without Medi-Cal You Pay	Important to Know
Ambulatory Surgical Center (ASC) Services*	0% coinsurance per visit	20% coinsurance per visit	
Doctor Visits			
<ul style="list-style-type: none"> Primary care physician (PCP) Specialist* 	\$0 copay per visit \$0 copay per specialist visit	20% coinsurance per visit 20% coinsurance per specialist visit	
Preventive Care			
<ul style="list-style-type: none"> Welcome to Medicare visit or Annual wellness visit and all other preventive care services covered by Medicare 	\$0 copay per visit	\$0 copay per visit	One wellness visit per year. The purpose of this visit is to create a personalized prevention plan based on your current health and risk factors.
Emergency Care			
<ul style="list-style-type: none"> Emergency room 	\$0 per visit	\$95 copay per visit	 The copay is \$0 if you are admitted to the hospital within 72 hours for the same condition.
Urgently Needed Services			
<ul style="list-style-type: none"> Urgent Care Center 	\$0 copay per visit	\$25 copay per visit	
Diagnostic Services, Labs, and Imaging*			
<ul style="list-style-type: none"> Lab services Diagnostic tests, procedures X-rays Diagnostic radiology services (e.g. MRIs, CT scans, PET scans, etc.) 	\$0 copay per lab service 0% coinsurance per diagnostic test, procedure, or X-ray \$0 copay per radiology service	20% coinsurance per lab service \$0 copay per diagnostic test 20% coinsurance per X-ray 20% coinsurance per radiology service	

*Service requires a referral and/or prior authorization.





Benefits	With Full Medi-Cal You Pay	Without Medi-Cal You Pay	Important to Know
<p>Hearing Services*</p> <ul style="list-style-type: none"> • Medicare covered services <p>Hearing Services (routine)</p> <ul style="list-style-type: none"> • Routine hearing exam (limit 1) • Hearing aid fitting and evaluation (limit 3) • Hearing aids <p>This plan provides an allowance of \$600 per ear, per year for hearing aids.</p>	<p>\$0 copay per service</p> <p>\$0 copay per exam</p> <p>\$0 copay per service</p> <p>\$0 copay up to the maximum plan allowance amount</p>	<p>\$0 copay per service</p> <p>\$0 copay per exam</p> <p>\$0 copay per service</p> <p>\$0 copay up to the maximum plan allowance amount</p>	<p>You must use a doctor in our network for routine services.</p> <p>After plan-paid benefits, you are responsible for the remaining cost.</p> <p>Any allowance amount not used will expire December 31.</p> <p>A deductible applies for a one-time replacement of lost, stolen, or damaged hearing aids.</p>
<p>Dental Services*</p> <ul style="list-style-type: none"> • Medicare covered services <p>Dental Services (PPO)*</p> <p>Preventive dental services include:</p> <ul style="list-style-type: none"> • Oral exam (limit 2) • Dental cleanings (limit 2) • Fluoride treatment (limit 1) • Bitewing X-ray (limit 2) • Dental X-ray (limit 1) <p>Comprehensive dental services include, but not limited to:</p> <ul style="list-style-type: none"> • Fillings and repairs • Root canals • Dental crowns • Implants • Bridges, dentures, extractions <p>This plan provides a quarterly allowance of \$550 for preventive and comprehensive services. The maximum annual benefit is \$2,200.</p>	<p>\$0 copay per service</p> <p>\$0 copay up to the maximum plan allowance amount for preventive and/or comprehensive services</p>	<p>\$0 copay per service</p> <p>\$0 copay up to the maximum plan allowance amount for preventive and/or comprehensive services</p>	<p>Limitations and exclusions apply for comprehensive services. Prior authorization is required for implants and other services.</p> <p>There is no requirement to stay in-network. However, using a provider in our network may lower your out-of-pocket cost.</p> <p>For services obtained out-of-network, the plan pays up to the allowed amount for covered services up to the quarterly plan maximum. You may be responsible for additional cost up to the providers billed amount.</p> <p>After plan-paid benefits, you are responsible for the remaining cost.</p> <p>Any allowance amount not used by March 31, June 30, or September 30, will roll over to the next quarter, and expire December 31.</p> <p>Excludes orthodontia.</p>

TOTAL+

*Service requires a referral and/or prior authorization.

Benefits	With Full Medi-Cal You Pay	Without Medi-Cal You Pay	Important to Know
<p>Vision Services*</p> <ul style="list-style-type: none"> • Medicare-covered vision exam to diagnose/treat diseases and conditions of the eye • Medicare-covered glasses after cataract surgery <p>Vision Services (routine)</p> <ul style="list-style-type: none"> • Routine eye exam • Eyewear (frames, lenses, or contacts) • Upgrades <p>This plan provides an annual allowance of \$200 for eyewear.</p>	<p>\$0 copay per exam</p> <p>\$0 copay per item</p> <p>\$0 copay per exam</p> <p>\$0 copay up to the maximum plan allowance amount.</p>	<p>\$0 copay per exam</p> <p>\$0 copay per item</p> <p>\$0 copay per exam</p> <p>\$0 copay up to the maximum plan allowance amount.</p>	<p>You must use a doctor in our network for routine services.</p> <p>After plan-paid benefits for routine services, you are responsible for the remaining costs. If you go to an out-of-network provider, you pay the full cost.</p> <p>Any allowance amount not used will expire December 31.</p>
<p>Mental Health Services*</p> <ul style="list-style-type: none"> • Inpatient hospital - psychiatric • Outpatient mental health care (group or individual therapy) 	<p>\$0 per stay per benefit period</p> <p>\$0 copay per visit</p>	<p>The following Medicare defined amounts are for 2024 and may change for 2025. We will provide updated rates as soon as Medicare releases them.</p> <ul style="list-style-type: none"> • \$1,676 deductible per benefit period • \$0 copay per day for days 1–60, per benefit period and days 91 and more • \$419 copay per day for days 61–90, per benefit period <p>20% coinsurance per visit</p>	<p></p> <p>The inpatient care lifetime limit does apply to mental health services provided in a general hospital.</p>

*Service requires a referral and/or prior authorization.

Benefits	With Full Medi-Cal You Pay	Without Medi-Cal You Pay	Important to Know
Skilled Nursing Facility (SNF)*	\$0 copay per stay	The following Medicare defined amounts are for 2024 and may change for 2025. We will provide updated rates as soon as Medicare releases them. <ul style="list-style-type: none"> • \$0 copay, per day, for days 1–20 of each benefit period • \$204 copay, per day, for days 21–100 of each benefit period 	 No prior hospitalization is required.
Physical Therapy* <ul style="list-style-type: none"> • Occupational, physical, and speech and language 	\$0 copay per visit	20% coinsurance per visit	
Ambulance <ul style="list-style-type: none"> • Ground transport • Air transport 	0% coinsurance per trip (each way)	20% coinsurance per trip (each way)	
Transportation This plan provides 24 one-way non-emergency rides.	\$0 copay per trip	\$0 copay per trip	Rides to an approved health-related location are limited to a 30-mile radius.
Medicare Part B Drugs* <ul style="list-style-type: none"> • Insulin • Chemotherapy and other Part B drugs 	0% coinsurance	0–20% coinsurance of the cost or the Medicare-allowed amount, not to exceed \$35 0–20% coinsurance of the cost or the Medicare-allowed amount	 Prices may change on a quarterly basis, but cost sharing will not exceed 20% coinsurance or \$35 for insulin.


*Service requires a referral and/or prior authorization.

Wellness benefits included in your plan

Benefits	With Full Medi-Cal You Pay	Without Medi-Cal You Pay	Important to Know
<p>Health and Wellness Flex Allowance</p> <p>This plan provides a combined quarterly allowance of \$200. The annual maximum benefit is \$800.</p> <p>Fitness activities include, but are not limited to:</p> <ul style="list-style-type: none"> • Golf, table tennis • Tai Chi, yoga • Gym membership <p>Over-the-Counter Items (OTC) include, but are not limited to:</p> <ul style="list-style-type: none"> • Pain medication • Cold & flu medicine • First aid supplies <p>Herbal Supplements include, but are not limited to:</p> <ul style="list-style-type: none"> • Ginseng • Bird's Nest • Tiger balm 	<p>\$0 copay up to the maximum plan allowance amount, per quarter.</p> <p>You choose how to spend the allowance.</p> <p>Pay for services using a flex card.</p>	<p>\$0 copay up to the maximum plan allowance amount, per quarter.</p> <p>You choose how to spend the allowance.</p> <p>Pay for services using a flex card.</p>	<p>After plan-paid benefits, you are responsible for the remaining costs.</p> <p>Any allowance amount not used by March 31, June 30, or September 30 will not rollover to the next quarter, and expire December 31.</p> <p>You can purchase OTC items online and at retail locations.</p> <p>Herbal supplements can be purchased from a network supplier or by calling Clever Care. Herbal supplements are used to treat conditions such as inflammation, anxiety, digestive system, and more.</p>
<p>Acupuncture Services (routine)</p> <p>This plan covers unlimited in-network, routine acupuncture services up to \$2,000 every year.</p>	<p>\$0 copay, per visit, up to the plan maximum amount</p>	<p>\$0 copay, per visit, up to the plan maximum amount</p>	<p>You must use a doctor in our network for routine services.</p> <p>After plan-paid benefits, you are responsible for the remaining costs.</p>
<p>Eastern Wellness Services</p> <p>This plan offers a maximum of 24 wellness services per calendar year. Services include:</p> <ul style="list-style-type: none"> • Cupping/Moxa • Tui Na, Gua Sha • Med-X, and Reflexology 	<p>\$0 copay, per visit, up to the maximum allowed visits</p>	<p>\$0 copay, per visit, up to the maximum allowed visits</p>	<p>Any allowance amount not used will expire December 31.</p>

TOTAL+

*Service requires a referral and/or prior authorization.

Benefits	With Full Medi-Cal You Pay	Without Medi-Cal You Pay	Important to Know
Health and Wellness (routine) <ul style="list-style-type: none"> Annual physical exam 	\$0 copay for one visit per year	\$0 copay for one visit per year	This exam is more extensive than the annual wellness visit. It involves the doctor feeling or listening to or tapping areas of the body, in addition to bloodwork and other tests.
24-hour Optum® Nurseline Staffed by registered nurses 24 hours a day, 365 days a year.	\$0 copay per call	\$0 copay per call	Use this benefit to get advice from a registered nurse when you are not sure where to seek care or have questions about a urgent health event.
Telehealth Visit Visits can take place using your phone, tablet, or computer. <ul style="list-style-type: none"> Teladoc® visit (available 24-hours a day). Visit offered through your doctor's office. 	\$0 copay for a medical or mental health visit \$0 copay per visit	20% coinsurance for a medical or mental health visit \$0 copay per visit	 Teladoc providers can diagnose and treat non-emergent conditions and prescribe medications when necessary.

More benefits included in your plan:

Benefits	You Pay	Important to Know
Worldwide Coverage	\$0 copay	This plan has a \$100,000 annual limit for covered emergency care, urgently needed services, and ambulance rides outside the United States and its territories.
Post-discharge Meal Assistance* Available immediately following an inpatient hospital or a skilled nursing facility stay to help with recovery.	\$0 copay for meal assistance up to 3 meals per day for 28 days; not to exceed 84 meals per year.	Not available after an outpatient procedure.
Personal Emergency Response System (PERS)* This is a mobile device and monitoring service to connect you with a 24-hour response center.	\$0 copay per year	


*Service requires a referral and/or prior authorization.

Benefits	You Pay	Important to Know
<p>Special Supplemental Benefits for the Chronically Ill (SSBCI)*</p> <p>If you are diagnosed by your PCP with any of the following chronic condition(s) listed below and meet certain criteria, you may be eligible for additional benefits.</p> <ul style="list-style-type: none"> • Autoimmune disorders • Cancer • Cardiovascular disorders • Chronic alcohol or drug dependency • Chronic and disabling mental health conditions • Chronic heart failure • Chronic lung disorders • Dementia • Diabetes • End-stage liver disease • End-stage renal disease • HIV/AIDS • Neurologic disorders • Severe hematologic disorders • Stroke 	<p>Meals for Chronic Conditions \$0 copay for meal assistance up to 3 meals per day for 14 days; not to exceed 42 meals per year for members who qualify.</p> <p>Telemonitoring Service \$0 copay for a device to monitor medical and other health data.</p> <p>In-home Safety Assessment \$0 copay for up to two assessments per year.</p> <p>In-home Support Services \$0 copay for services to assist with activities of daily living. Limited to 40 hours per year.</p> <p>Social Needs Benefits \$0 copay for companionship services by non-clinical personal caregivers. Services are limited to 24 four-hour shifts (96 total hours).</p> <p>Support for Caregivers \$0 copay for respite care. Limited to 40 hours per year.</p>	<p>The benefits mentioned are part of a special supplemental program for the chronically ill. Some conditions are excluded (e.g., hypertension and pre-diabetes). Not all members qualify.</p> <p>Prior authorization and confirmation by your PCP is required before these benefits may be used.</p> <p>Services will be provided using the plan's contracted vendors.</p>

*Service requires a referral and/or prior authorization.

Rx Prescription Drug Coverage

Clever Care Total+ (HMO C-SNP)

 Your cost-sharing may differ depending on the pharmacy you choose (e.g., standard retail, out-of-network, mail-order) or whether you receive a 30- or 100-day supply. If you live in a long-term care facility (LTC), you pay the same amount as you would at a standard retail pharmacy for a 31-day supply of medication. If you have Medi-Cal and share of cost, the Part D deductible will be paid in full or part by Medi-Cal or a third party. The VBID model eliminates the cost-share amount of prescription drugs for beneficiaries who receive Extra Help.

Part D prescription drug benefit and what you pay.						
Stage 1: Annual Deductible	\$590 The annual deductible does not apply to Tier 6 or insulin drugs.					
Stage 2: Initial Coverage You pay the following until the total yearly drug cost (paid by the plan and you) reaches \$2,000.	Retail Standard Cost-sharing (In-network)		Mail-order Standard Cost-sharing		Retail Cost-sharing (Out-of-network)*	
	30-100 day supply with VBID	30-100 day supply	100 day Supply with VBID	100 day supply	30-day supply with VBID	30-day supply
Tier 1: Preferred Generic	\$0	25% coinsurance	\$0	25% coinsurance	\$0	25% coinsurance
Tier 2: Generic	\$0	25% coinsurance	\$0	25% coinsurance	\$0	25% coinsurance
Tier 3: Preferred Brand	\$0	25% coinsurance	\$0	25% coinsurance	\$0	25% coinsurance
Tier 4: Non-Preferred Brand	\$0	25% coinsurance	\$0	25% coinsurance	\$0	25% coinsurance
Tier 5: Specialty Tier*	\$0	25% coinsurance	\$0	25% coinsurance	\$0	25% coinsurance
Tier 6: Select Care Drugs**	\$0		\$0		\$0	
Insulin:	You will not pay a deductible or more than \$35 for a one-month supply of each covered insulin product, regardless of the cost-sharing tier, even if you have not paid your deductible.					
Vaccines:	You will not pay a deductible or a copay for Advisory Committee on Immunization Practices (ACIP) recommended adult vaccines regardless of the cost-sharing tier.					
Stage 3: Catastrophic Coverage After the total yearly maximum out-of-pocket drug cost reaches \$2,000 you will stay in this stage until the end of the calendar year.	During this payment stage, You pay \$0 for covered Part D drugs.					

*A long-term supply of medication is not available at out-of-network pharmacies, or at retail or mail order for select drugs on Tiers 1-6. **Tier 6 includes generic Viagra, prescription cough medicine and vitamins.

TOTAL+



Value-Based Insurance Design (VBID) Model

Clever Care Total+ (HMO C-SNP)

To be eligible for the VBID additional benefits and programs a beneficiary must receive low income subsidy assistance (Extra Help) from The Centers for Medicare and Medicaid Services (CMS). Authorization from the Plan is required.



Food and Produce Allowance: Eligible members will receive \$125 per month. The monthly amount will be loaded on to the flex card. Use the allowance to purchase healthy food and produce from participating local grocery stores. Any Remaining balance at the end of the month will not rollover to the following month.



Transportation (non-emergency): Eligible members will receive 24 one-way rides to doctor appointments, pharmacy or any other health-related location within a 30-mile radius.



Part D Cost-Share Reduction: Eligible members, will pay nothing (\$0) for all prescription drugs on Tiers 1-5.



Rewards & Incentives: Total+ members who fill and are adherent to a diabetic and/or statin medication can earn up to \$100 every three months (\$50 per medication), up to a yearly maximum of \$300. In addition to exhibiting at least 90% adherence to the prescribed medication(s), a free complete medication review must also be completed. Participation is not a requirement for enrollment.



Rewards are added to your flex card and can be used for:

- Groceries (healthy food)
- OTC items
- Herbal supplements
- Gym membership or fitness activities



Call us, we're happy to help! 1-833-388-8168 (TTY:711)

TOTAL+

Medicare approved Clever Care Health Plan, Inc. to provide these benefits and/or lower co-payments as part of the Value-Based Insurance Design program. This program lets Medicare try new ways to improve Medicare Advantage plans. Eligibility for the additional benefits or the Part D reward and incentive program under the VBID Model is not assured and will be determined by the Plan after enrollment, based on relevant criteria (e.g., clinical diagnoses, eligibility criteria, participation in a disease state management program).



Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, please call and speak to a customer service representative at 1-833-388-8168 (TTY:711), 8 a.m. to 8 p.m., seven days a week, from October 1 through March 31, and 8 a.m. to 8 p.m., weekdays, from April 1 through September 30.

Understanding the benefits

- The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit clevercarehealthplan.com/eoc or call 1-833-388-8168 (TTY:711) to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- Review the formulary to make sure your drugs are covered.

Understanding important rules

- For plans with a monthly premium:** In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- For plans with a zero premium:** You do not pay a separate monthly plan premium for this plan, but you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1 of each year.
- For HMO plans only:** Except in an emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
- For C-SNP plans only:** This plan is a chronic condition special needs plan (C-SNP). Your ability to enroll will be based on verification that you have a qualifying specific severe or disabling chronic condition.
- Effect on Current Coverage:** If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.

Clever Care Health Plan, Inc. is an HMO and HMO C-SNP with a Medicare contract. Enrollment depends on contract renewal.

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